

CLASSIC (I.E. USED) WOOD STONE OVENS

So you've acquired a "Classic" Wood Stone Oven (some might call it "previously loved"). It's true that Wood Stone builds great equipment that lasts. In fact, our first oven is still in operation today!

Here is a list of support options that you can purchase from Wood Stone if you have, or are considering purchasing, a Classic Wood Stone Oven. Give us a call at 800-988-8074 with your credit card and ask for **Used Oven Support**.



OVEN HISTORY REPORT (\$100)

This is the "Car Fax" of Wood Stone used ovens. The Oven History Report includes:

- The original oven ship date and configuration
- A list of the original accessories and options ordered
- Owner and service history

RE-INSTALLATION DETAILS AND SUPPORT (\$400)

Of course you can "do-it-yourself" and comb the resources on our website, but if you'd like a guiding hand to point you in the right direction, this option is a great start. Re-installation details and support includes:

- An installation manual for your oven model (including older versions for older controls when appropriate)
- Venting guides for your specific model
- A comprehensive guide to our website, detailing resources for oven facade tutorials, unloading, moving and other important installation details
- 30 minutes of technical support by phone with a Wood Stone Technician
- 30 minutes of support by phone with one of our Corporate Chefs (Chef Talk)

ADDITIONAL TECHNICAL OR CHEF TALK SUPPORT (\$200 PER HOUR)

Do you need more assistance? We can help. Chef Talk support is available in pre-purchased 30 minute increments (\$100)

VISIT THE WOOD STONE TEST KITCHEN (\$1,500 PER DAY PLUS EXPENSES)

Do you want to take your stone hearth oven understanding to the next level? Here's a way to visit the Wood Stone Test Kitchen and work with one of our Wood Stone Corporate Chefs.

ON-SITE CHEF TRAINING (\$3,000 PER DAY PLUS EXPENSES)

Would you like to have a Wood Stone Chef on-site to train your team? This option makes it possible for you to have a Wood Stone Chef visit your location.